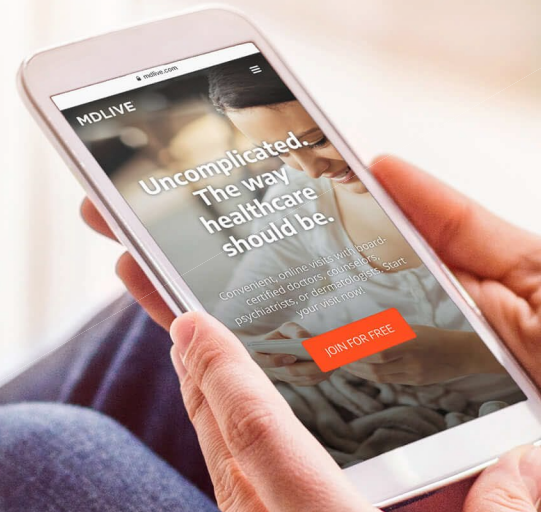


MDLIVE[®]
Always there.

**Integrated Virtual
Health Solutions –
Customer Service**



Registering Members

How do I sign up for MDLIVE or Activate my MDLIVE Account?

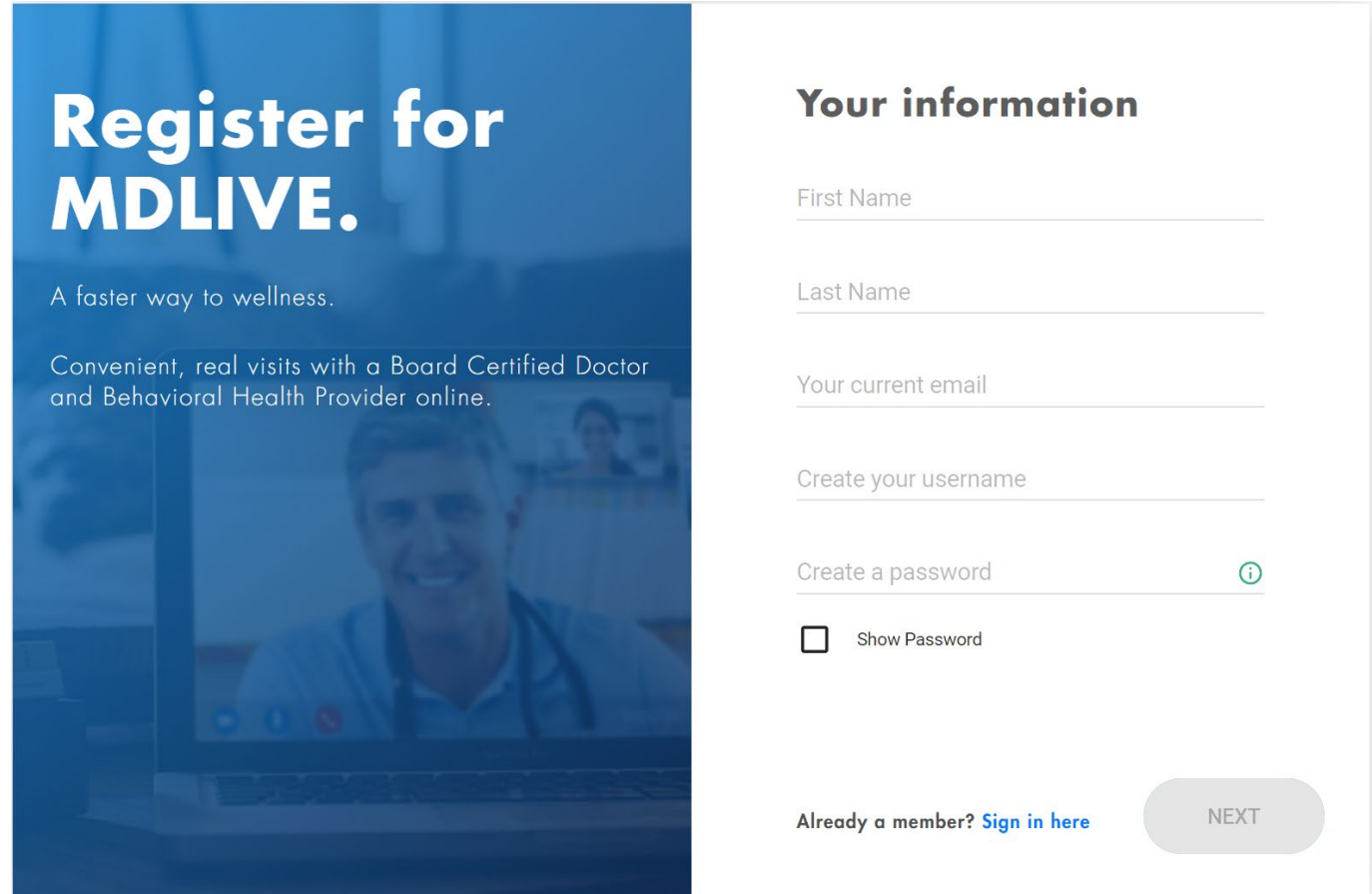
You can easily sign up or activate your account by using one of the following methods:

1. Visit mdlive.com/SISC and click “Activate Now”
2. Just call us at 1-800-657-6169
3. Download the MDLIVE App, available for iPhone, Android, and Windows smartphones.
4. Text Sophie:
 - Take out your mobile device
 - Next, open your text messaging app and compose a new text message
 - In the ‘To’ field enter: **635483**
 - Type the word ‘**sisc**’ in message field and click send

New Member Registration

Our new redesigned registration form provides a simpler and more efficient way for customers to create an account.

With less required fields and a new progressive profile system, we were able to reduce and simplify the amount of information required to onboard both retail and enterprise customers

A screenshot of the MDLIVE registration form. The left side features a blue background with the text 'Register for MDLIVE.' and 'A faster way to wellness.' Below this, it says 'Convenient, real visits with a Board Certified Doctor and Behavioral Health Provider online.' The right side is a white form titled 'Your information' with fields for 'First Name', 'Last Name', 'Your current email', 'Create your username', and 'Create a password'. There is a 'Show Password' checkbox and a 'NEXT' button at the bottom right.

Register for MDLIVE.

A faster way to wellness.

Convenient, real visits with a Board Certified Doctor and Behavioral Health Provider online.

Your information

First Name

Last Name

Your current email

Create your username

Create a password ⓘ

Show Password

Already a member? [Sign in here](#)

NEXT

EXPERIENCE SOPHIE



1. Please take out your mobile device

2. Next, open your text messaging app and compose a new text message

3. In the 'To' field enter: **635483**

4. Type the word '**sisc**' in message field and click send